



Matic Bončina

Date of birth: 20/05/2003 | **Nationality:** Slovenian | **Gender:** Male |
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About me:

Hello, my name is Matic, and I am currently a student at Vegova Ljubljana computer science & electrical engineering gymnasium. Over the previous four years, I've refined my communication and organizational skills in software and hardware technologies.

Paired with experience in the technology space, I focus on elements that matter and regularly deliver concrete and well-executed solutions. I am working with a team of 70+ colleagues in an open-minded, dynamic work environment. In addition, I oversee a group of five motivated coworkers in the construction and maintenance of an exceptional full-stack experience.

I have shown to be a valuable asset to several multimillion-dollar tech companies, notably in the generation of new customer leads, support, and the formation of long-term commercial connections.

WORK EXPERIENCE

01/05/2022 – CURRENT – Ljubljana, Slovenia

DEVELOPER & SYSTEM ADMINISTRATOR – DIREKTOR S.P.

The "everything under one roof" branding firm DIREKTOR s.p. collaborates with Slovenia's top regional companies. Digital advertising, branding, graphic and video services, website building, copywriting, and other services are just a few of the things they provide. They also have their own independent online stores where they sell a range of goods and services.

I was tasked to provide system administration for their server infrastructure, maintain and manage Shopify/WooCommerce stores and assist in the development of WordPress sites.

01/05/2022 – CURRENT – Ljubljana, Slovenia

ASSISTANT WEB DEVELOPER – BOLD.GROUP

Bold is a company with young energy, offering help to marketing teams to make even the most complex challenges a little treat. Using the latest technologies and approaches, they work hand-in-hand with you to design new business models and take a strategic approach to discover new markets to grow your business

My responsibility was to work remotely with their lead web developer and provide assistance with any development-related tasks, specifically WordPress development.

21/03/2019 – 10/03/2022 – Ljubljana, Slovenia

CUSTOMER SUPPORT – SHOCKBYTE (CONTRACT)

Shockbyte is an Australian gaming server hosting company that was founded to provide the best gaming experience possible. They've been hosting Minecraft since March 2013, making them one of the oldest and largest Minecraft servers.

- Answering billing-related, technical & presales support requests
- Diagnosing, troubleshooting and resolving game server issues
- Providing customer support via live chat and ticketing system
- Handling of server management requests (various customized server implementations)
- Assistance with management of automatic game template installer
- Knowledgebase resource writing

- Completion of general IT tasks relevant to support department

01/01/2018 – 01/11/2021 – Ljubljana, Slovenia

FREELANCER – FIVERR (REMOTE)

While I was freelancing on the Fiverr.com platform I have worked with enterprise clients to deliver video editing & animation, workspace setups and programming services. This job gave me an introduction to the business world and it is also where I have experienced business culture first hand for the first time in my career.

01/07/2018 – 01/09/2018 – Ljubljana, Slovenia

ADMINISTRATIVE ASSISTANT – PODRAVKA (SEASONAL)

My job was to assist in the marketing department and offer a hand at these tasks:

- Content management
- Document management
- Postal services (ordering stationary, dispatching, accepting deliveries)
- Office maintenance
- Assistance at assigned tasks

01/06/2018 – 01/08/2018 – Ljubljana, Slovenia

BAKER – ŽITO (SEASONAL)

I was helping with the production of a wide range of bread and bread products from start to finish.

● **EDUCATION AND TRAINING**

01/09/2018 – CURRENT – Vegova ulica 4, Ljubljana, Slovenia

COMPUTER SCIENCE & ELECTRICAL ENGINEER GYMNASIUM GRADUATE – Vegova - Upper Secondary School of Electrical and Computer Engineering in Ljubljana, Slovenia

<https://vegova.si>

● **LANGUAGE SKILLS**

Mother tongue(s): **SLOVENIAN**

Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
ENGLISH	C2	C2	C1	C1	C1
GERMAN	A2	A2	A1	A1	A1
CROATIAN	B1	A2	A2	A2	A1

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

● **DIGITAL SKILLS**

My Digital Skills

MySQL | Docker | HTML | CSS | PHP | JavaScript | Git | Apache | Nginx

Customer Support Tools

WHMCS - Web Host Manager Complete Solution | Crisp | Tawk.to | Zendesk Software | Intercom

Control Panels

SolusVM | cPanel and WHM | Plesk | Multicraft | Pterodactyl

Hosting Industries

VPS Hosting | Web Hosting | Content Delivery Network | Dedicated Server Hosting

Operating System Experience

CentOS | Rocky Linux | Ubuntu | Debian | Windows

● **HOBBIES AND INTERESTS**

Swimming

For the past ten years, I have routinely swum recreationally and participated in many competitions where I have always achieved podium results.

Biking

In addition to biking to school every day and going on frequent trips, I have since 2019 attended every "Maraton Franja" route "Barjanka" or "Mala Franja" both of competitive nature and around 80 km in length.

Programming

I enjoy coding challenges that require me to think and learn new things. I am learning Java and Javascript to gain experience in frontend and backend environments.

● **REFERENCE POINT OF CONTACT**

Mitch Smith

Managing Director @ Shockbyte (<https://shockbyte.com>)
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The recommendation letter file link:

<https://edge.maticboncina.si/recommendation-letters/mitch-smith.pdf>

Jeremy Spielberg

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